

#1 eNgageSpace gets results

eNgageSpace is an integrated consultation and stakeholder engagement solution. You can plan and launch all your research, ideas generation, customer and stakeholder conversations and consultations; you can manage and communicate with participants, generate reports and analysis. You can make it easy to get response, presenting all information logically and clearly.

#2 Very easy to use. No IT involvement or skills needed

It is simple to use and you can concentrate on Communication. No technical skills needed. Engagement and eConsultation can be complex but it doesn't need to be complicated. eNgageSpace enables and encourages structured and contextual responses. Users find it easy and satisfying. It's a hosted solution. Engagement as a Service - success not software!

#3 Reduce costs, enjoy a high return on investment

With eNgageSpace productivity jumps. What took weeks or days to create now takes hours. Its structured methodology also means huge time savings at the back-end in terms of analysis and reporting. This is very important. Even eNgageSpace our forums can be analysed and reports generated rapidly.

#4 Create and manage multiple consultations and campaigns

eNgageSpace is an enterprise level solution which enables different administrators, departments or your strategic partners to run separate activities and consultation exercises simultaneously, and of course allows participants to access them. All stages of consultations or campaigns can be managed and easily accessed by participants.

#5 Comprehensive questionnaires, analysis and reporting

All survey types and questions easily created and integrated to the participative process; real time analysis on feedback; reports on activity methods and results, enabling the management of participation to be improved as lessons are learned about what worked well and what not so well.

#6 Stakeholder Registration and Consultee Database

Registration and alerts system; importing, targeting and communications with participants; email , SMS; profiling and selections; analyses by profiles as well as cross tabs within surveys. Build trust and relationships.

#7 Avoiding duplication and consultation fatigue

Sharing intentions with strategic partners through alerts or discussions; accessing past consultations and their target audiences or methods - all can significantly reduce over targeting and duplication.

#8 Discussions forums

For internal discussion, for discussions with partners; for dialogues with target audiences. Not all consultations are formal "top down" processes. Peer to peer dialogues can provide insights and build relationships. Of course you have complete control and you can code and analyse posts.

#9 Groups and ePanels

You can create or import Groups – a citizens' panel, customers, suppliers - and undertake specific activity – all the tools in eNgageSpace can be used. You can build and manage an ePanel of experts, or businesses or people with special needs.

#10 Good Idea! Two of the happiest words on the planet!

Our Ideas and innovation module is now part of eNgageSpace. Your customers and employees have great ideas to make things better!. Now you can listen and learn so easily!

#11 Good Idea Number 2 - Our little widget.

It's a window to real and effective and continuous engagement. A simple link on your site gives you instant interactivity. All the power of eNgageSpace at your fingertips ... and, more importantly, at your stakeholders' fingertips.

#12 Document management

Good consultation is based on making relevant documents available and understandable. With eNgageSpace you can use the Knowledge Bank to break documents into "bite sized" chunks. All documents or sections of them are displayed contextually within the work flow process. Result? Superb response and easy analysis.